

Privacy Policy

At almamater.in, we value your concerns about online privacy & security while browsing and shopping on our website. We make every effort to guarantee that the information you provide will not be misused. If for some reason the following privacy and security policy does not answer your questions, please contact us. We value your feedback and look forward to improving our services to better meet your needs.

Q. When and what information does almamater.in collect?

almamater.in collects basic information required to service your requests, including your name, mailing address, email and phone number. This information is gathered when you purchase products/gift certificates, or sign up for email notifications. Your card information is requested only when you place an order and is submitted via the highest level of encryption to ensure the greatest amount of safety and security. When you browse our website, we also use "cookies" or bits of tracking data to gather information about your preferences. This includes your internet service provider's address and your clicks and activity on our website. We do not trace this information to individual customers and will never use cookies to save confidential information such as passwords or credit/debit card information.

Q. Why do we collect this information?

The primary reason we gather information is for order processing, shipping and customer service. For example, we may contact you to provide an update on your order, information regarding the shipping status or to clarify questions related to your order. We also use this information to improve our products, services, website content and navigation.

Q. Does almamater.in share my information with other companies?

almamater.in respects that you do not want your personal information shared with other companies. Therefore, the information which you provide will only be used for your intended purpose. almamater.in does not share, rent or sell your information with any other company. Links to other sites at times, almamater.in may provide links to other company websites, which we believe may be of interest to you. almamater.in is not responsible for the content or services on these sites, and if you choose to explore these links we suggest you review their privacy policies.

Q. How do I update my account information?

It is quick and easy to update your account information. Simply log in at My Account and proceed to the Update Profile. Please note that we do not store your credit/debit card information in your personal profile.

Q. How do I remove my name from the almamater.in email list?

If you would like to unsubscribe from our email mailings list, please go to the signup page. Once you enter your details and click Unsubscribe, you will be taken off our mailing list immediately.